



INTEGRATED COMMUNICATIONS SOLUTIONS

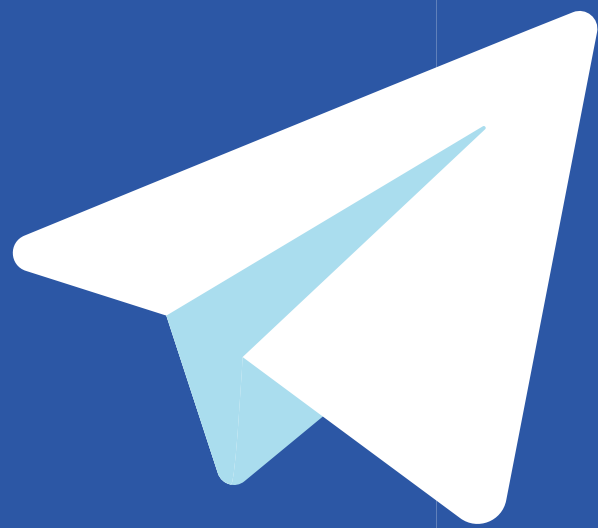
Company Profile

About the Company

We are a technical company specialized in Customer Relationships Management solutions (CRM), providing all services and technological systems to support companies, enterprises and various activities in order to facilitate their work, increase their productivity, and create a safe and advanced work environment .

Our mission

Directing all efforts and services in a professional manner and with the highest possible level of quality and perfection to achieve the desired objectives



Our vision

Leaving a distinctive imprint in technology industry by providing the best solutions and innovative products and helping small and medium-sized enterprises to grow and develop



About us

We are a professional team with experience and high efficiency who work under a supervision of leaders of experts in the fields of communication and technology to achieve the desired results and customer satisfaction

Our services



Cloud Call Center



**Customer Service
Management
Software - CRM**



**Operation of third
party customer
services**



**Cloud PBX
Solutions**



E-Marketing



**Video Conferencing
Systems**



**IP Telephony
Solutions**



Website design

Cloud Call Center

It's time to develop the business of your enterprise through the cloud" "call center system to perfectly deal with your customers

The cloud call center is a system that facilitates the mechanism of communication in your company or enterprise and making communication and calls with customers" from anywhere and at any time. It allows supervisors and managers to track key call center metrics, to create an advanced work environment and enhance the customer service process with multiple Advantages for easy and quick communication with your customers, which reduces operational costs and increases scalability to support advanced customer experience strategies .



Advantages of cloud call centers



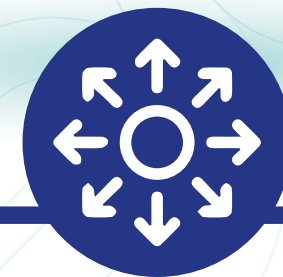
Reducing
operational costs



Enabling
employees to
provide perfect
customer service



Improving return
on investment



Scalability and
flexibility to meet
the changing
needs of your
business

Customer Relationship Management software

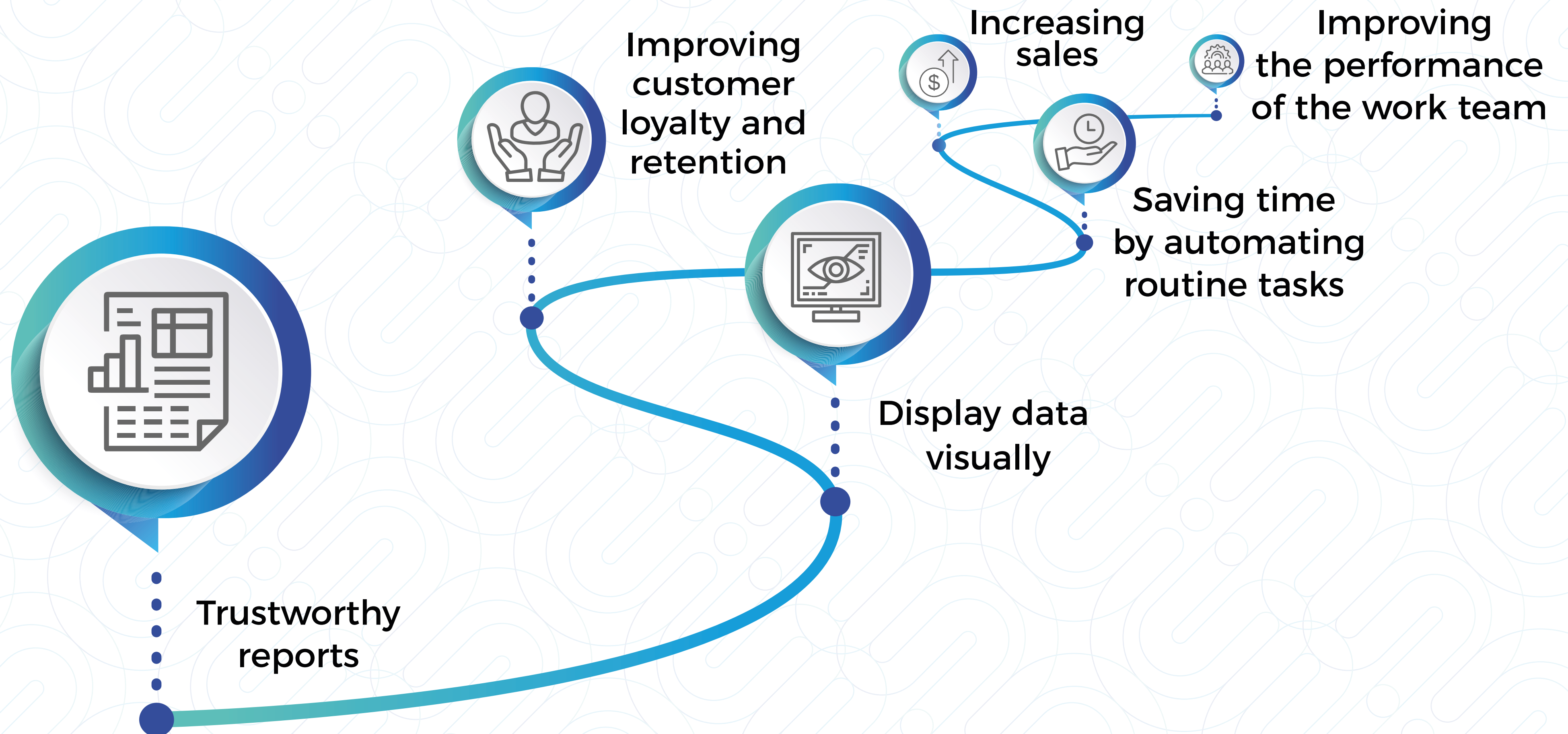
"Follow up your clients more professionally"

A programmed system that helps companies and employers to better manage, track and organize their relationships with customers by organizing the process of storing data, such as user behavior, purchase records, etc. which contributes to increasing sales and marketing operations and improving customer service in your enterprise

The CRM system provides your enterprise with results, organization, and efficiency, as well as optimal time management



Advantages of customer service management software



Managing the operations of communication services and customer service using high quality and efficient cadres and staff to save money, equipment and human resources for the sake of owners of companies and enterprises



Advantages of operating third party customer services



**Qualified and
professional
staff**



**Constant
high quality
service**



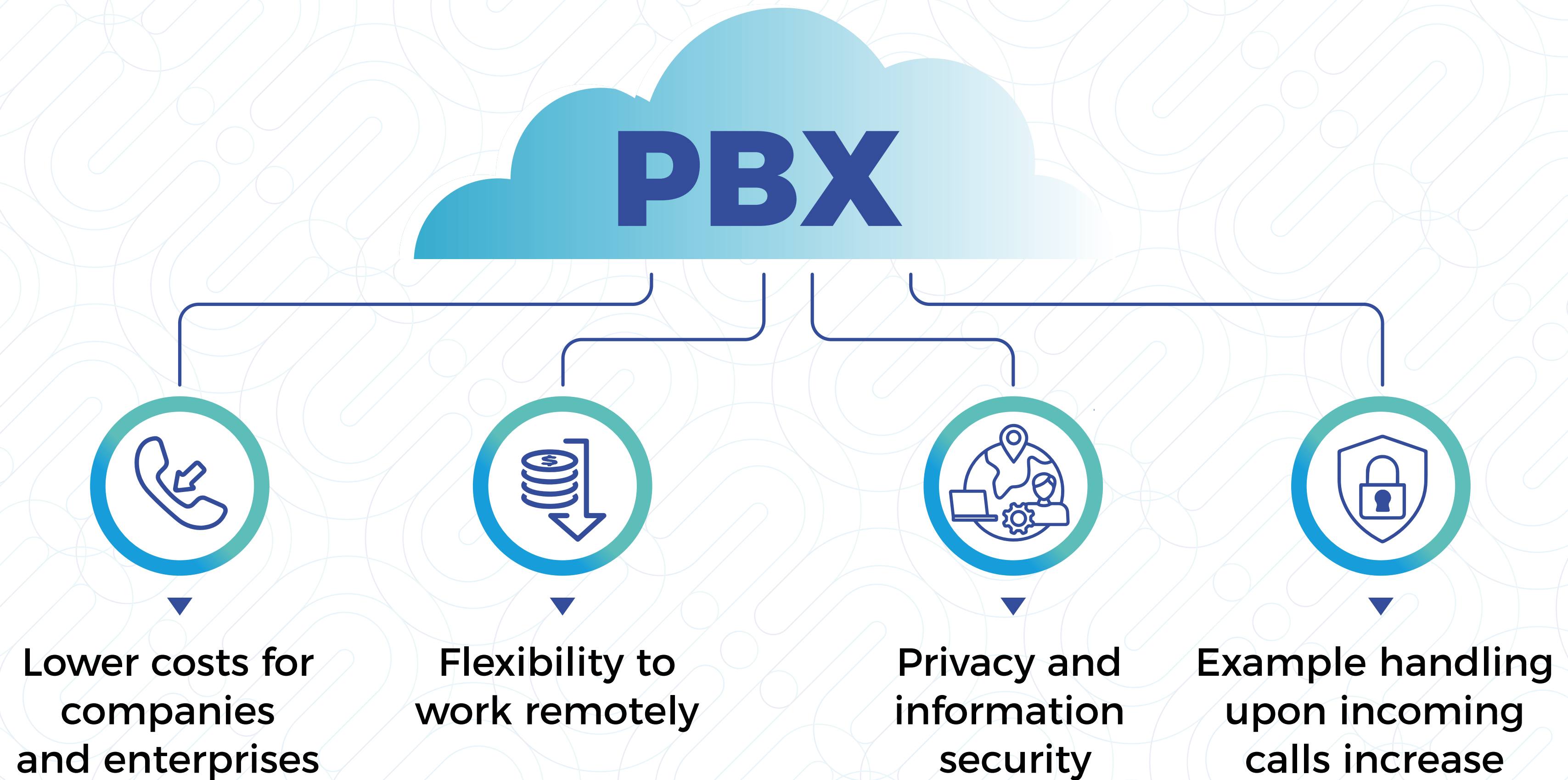
Cost saving

Cloud PBX Solutions

Establishment of a secure and reliable private phone system to be used within a company or enterprise and to provide it with flexibility and scalability at the lowest costs



Advantages of Cloud PBX System



E-Marketing

Providing e-marketing services for companies and enterprise and managing sponsored advertising campaigns via social media to meet the expected goals within the budget available to market your project



Advantages of e-marketing services

Attracting
new clients



Increasing Sales



Measuring and
tracking results



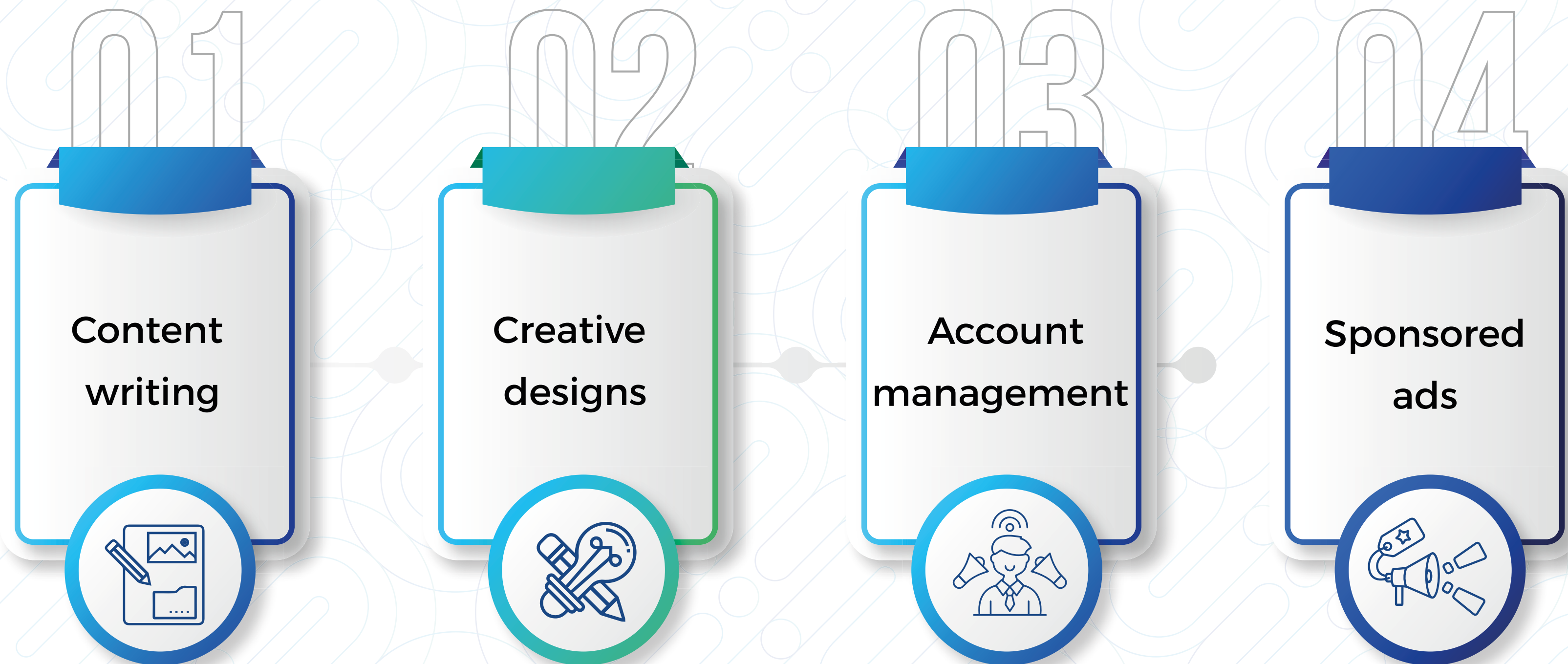
Promoting
your brand



lower costs



E-marketing services include



Video Conferencing Systems

Providing the best systems designed for online video conferencing for companies using computers or mobile phones among more than one person to increase productivity, facilitate business, and to effectively communicate with your employees



Advantages of video conferencing systems



IP Telephony Solutions

Providing companies with VoIP technology for telephonic conversation between people connected together on the Internet or an internal network



The most important advantages of IP Telephony technology



**Saving
hardware
and costs**



**Ease of
expansion
and growth**



**Flexibility and
lack of
dependence on
a fixed
geographic
location**



**The ability to use the
service from anywhere
around the world,
whether through
mobile applications or
your phone with the
same internal
numbers**

Other additional services

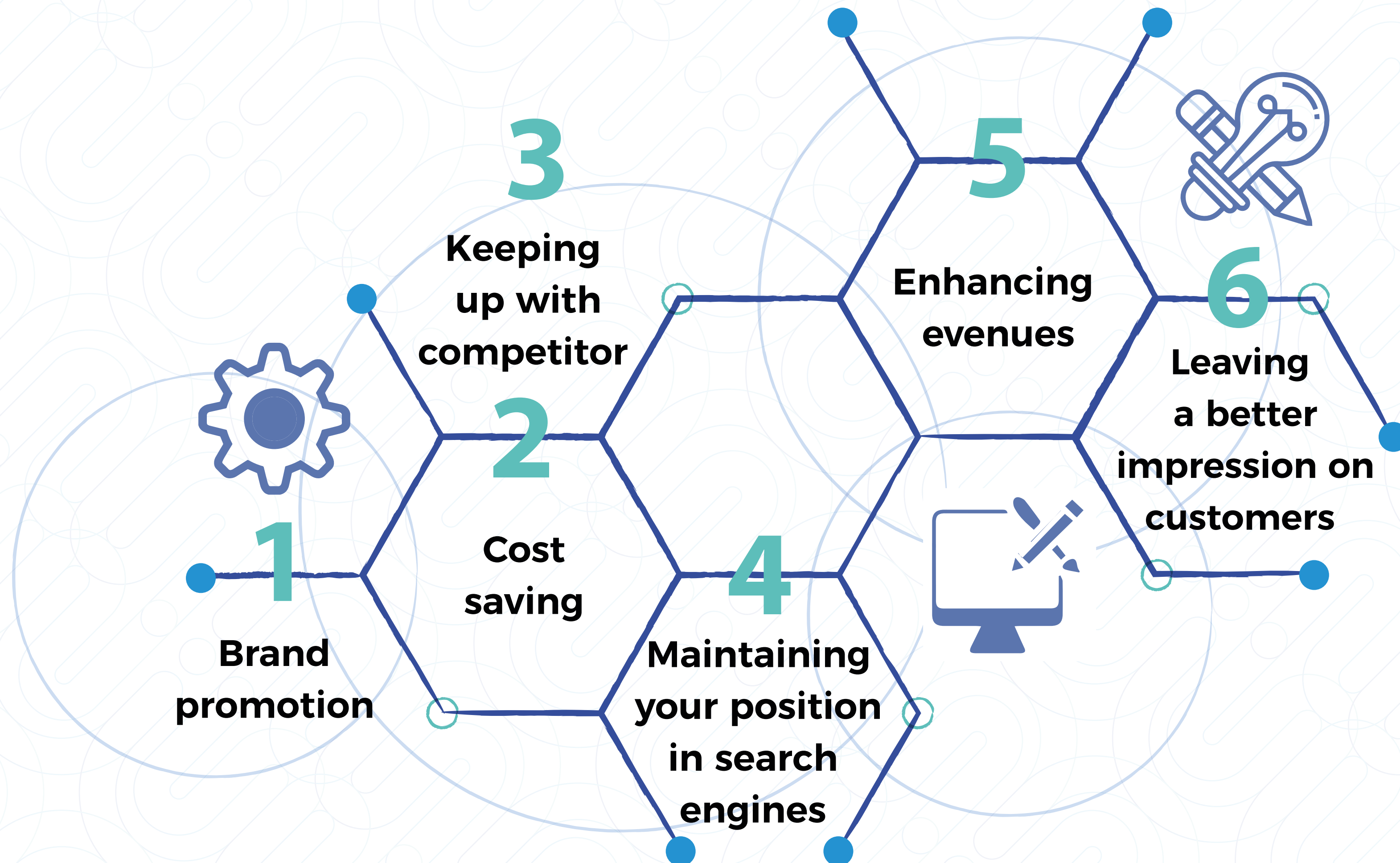
Group conversations - Voice mail - Ability to customize ringtones - Ability to keep and add the details of the calling person, etc

Website design

We provide web design and development services for companies and enterprises with flexible designs and fast browsing to adapt and appear in an orderly manner on any screen used by the customer, to achieve the goals of your facility and display your products and services in an interesting and enjoyable manner



Advantages of designing a website for your enterprise





INTEGRATED
COMMUNICATIONS
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